



## **GM Expeditions Policies on Client Refunds**

### **For Kilimanjaro and Meru Climbs:**

- Anytime, up to 7 days before a climb, a full refund, less \$200/person and any bank transfer fees, will be made upon written receipt of cancellation.
- Less than 7 days but before that actual departure for the mountain, a 50% refund, less bank transfer fees, will be made.
- Once the client is on the mountain, there will be no refund, should the client decide to/need to turn back early. In fact, a decision to descend early may incur additional hotel and transportation costs. These will be discussed with the client on a case-by-case basis.

### **For Safaris:**

- There are no refunds for safaris, as most of those costs need to be pre-paid.
- It is highly recommended that clients seek travel insurance, in the event that a client needs to cancel a safari.